Policy Title:

## WHISTLEBLOWER POLICY

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Recommended for approval:

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Manager, Human Resource Department

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Addendum to Code of Discipline Policy

Approved:

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a measure of the practice of good governance among the Commission's covered companies. particularly in compliance with the ASEAN Corporate Governance Scorecard which serves as This policy was conceptualized in view of the requirement of the Insurance Commission,

the company thereby ensuring its members of sustainable services. Internally, this policy is expected to aid in strengthening the good governance practices of

### Policy Statement

officers and employees to commit and observe the highest standards of professional and It is the policy of Public Safety Mutual Benefit Fund, Inc. to require all its directors, in alignment with the proposed Whistleblower Protection Act of 2011. responsibilities. Further, in order to fortify the provisions set forth, the policy was drafted personal ethics in the conduct of the company's business and their respective duties and

#### II. Objective

best practices in corporate good governance. of initiatives to ensure that the company's activities and transactions are at par with This policy is an addendum to the PSMBFI Discipline Policy and is intended to form part

and enabling them to freely communicate serious concerns on policy violations and It is likewise aimed at protecting the rights of employees and officers while encouraging fraudulent acts without fear of retribution or repercussion.

### III. Scope and Delimitation

whistleblower who utilizes other media (i.e. Press Conferences, Rallies, Facebook, Blogs, This policy applies to all employees and members of the Board of Trustees of PSMBFI. A and other social media sites, etc.) other than the procedure prescribed herein shall not be covered by the protection provisions in this policy.



### IV. Definition of Terms

- A Whistleblowing - refers to the act by an employee (whistleblower) of divulging to which they reasonably believe to have transpired, or is transpiring or will transpire. employee/officer in the company which the employee has become aware of or company policies, illegal, dishonest, or fraudulent activities committed by another authorized entities within the organization any information regarding an infraction of
- 8 Whistleblower - is any officer or employee who has knowledge of an infraction of improper conduct" committed by another and reports such to authorized entities company policies, illegal, dishonest, or fraudulent activities or any "act constituting within the organization.
- 0 Retaliatory action – is any discriminatory conduct or policies which affect promotion prejudicial/punitive transfers, by reason of a disclosure made under this policy. discriminatory actions, reprimands, or job assignment including undue negative performance appraisals, unwarranted monitoring by supervisors, blacklisting from other job opportunities or criticisms or workplace ostracism, unnecessary
- D. Act constituting improper conduct – means any act or omission of an employee of external entity which constitutes a violation of the company's Code of Discipline PSMBFI solely, or in cooperation, conspiracy with, or with the assistance of an

### V. Responsibility

another or the organization, violations or suspected infractions, most especially those Discipline and dutifully report, in good faith, without malice and/or intent to damage likewise expected of them to be compliant with the provisions of the PSMBFI Code of utmost honesty and ensure integrity in the fulfillment of their responsibilities. It is the responsibility of all directors, officers and employees of PSMBFI to practice organization. concerning illegal, dishonest, or fraudulent activities committed by anybody in the

On the other hand, it is the duty of anybody in authority who receives such reports to take action promptly and appropriately as prescribed in the Discipline Policy or, if authorized, to investigate and/or resolve issues or concerns in relation to the reports.



### VI. Implementing Guidelines

## A. Confidentiality and Protection of Identity

- case of investigations wherein involved personalities are subject to subpoenas. treated with utmost confidentiality, unless otherwise directed by law as in the authorities directly involved in the implementation of this policy, and shall be A whistleblower who intends to make a disclosure must do so in writing The identity of the whistleblower shall remain known only to
- 2. consents otherwise in writing prior to such disclosure or the information is disclosure, to the Manager, HR Department except when the whistleblower only reveal the identity of a whistleblower, or divulge the nature of such Any person/officer to whom a disclosure has been referred or reported to shall disclosure. essential in relation to the necessary proceedings to transpire after said
- $\omega$ It shall only be with the whistleblower's written consent that he/she will be of identity shall take precedence. by the Discipline Committee. PSMBFI's commitment to maintain confidentiality considered as a witness in the actual administrative hearing process conducted

## B. False and Misleading Disclosures

- disciplinary offense on the part of the whistleblower. or with intent to malign another shall be considered as basis for a serious Discipline. Any allegation made maliciously or with knowledge that such is false information disclosed is indeed a violation of a company policy or Code of good faith and should have A whistleblower filing a report concerning a suspected violation must do so in reasonable grounds for believing that the
- 2. responsibility of the HR Department and the Discipline Committee. the disclosure. violation or fraudulent act nor be expected to determine fault in order to justify The whistleblower shall not be made responsible for investigating the alleged Fact-finding to ascertain involvement of parties shall remain the



## Protection Against Disciplinary Action or Reprisals

- conduct, or in cases where such person participated in any improper conduct, provided that such person must not have direct participation in such improper liable or subjected to disciplinary action in relation to making such disclosure, such person is not the most guilty and shall therefore qualify as a witness against the person/s subject of such disclosure. reported an act constituting improper conduct of another employee shall not be A whistleblower who has actually made, or is believed or suspected to have
- 2 any retaliatory action or adverse employment consequence such as termination, The company shall ensure that a whistleblower is protected from harassment, discrimination, among others. compensation decreases, poor work assignments, threats of physical harm or
- $\omega$ anyone believed or suspected to be one, who reported a violation in good faith to, and including, termination. shall be liable for an offense defined under this policy and subject to discipline up Any employee who does retaliatory action or reprisal against a whistleblower, or
- 4. cause them to violate any provision of this policy shall likewise be protected from Any employee who refuses to follow orders of another employee that would reprisals and retaliatory action in the workplace

### D. Communicating Employee Protection

aware of the Whistleblower Policy provisions, particularly emphasizing their All employees, prior to assumption of their work in the company, shall be made obligation under this policy as well as their protection.

#### **≦** Implementing Procedure

confidentiality of identity and content of disclosure. the Manager, Human Resource Department, who, in turn, or fraudulent activities committed by another shall formally report such in writing to Anyone who has knowledge of an infraction of company policies, illegal, dishonest, ensures utmost

same manner ensuring that the whistleblower consents in writing. the same to the prescribed recipient as stated in the preceding paragraph, in the Any other employee who receives such written report shall be required to endorse



- 2. The Manager, HRD shall act appropriately handling such reports and shall conduct information gathered shall be processed and endorsed to the Discipline Committee. the necessary corresponding investigations while observing discreetness. All
- S All discipline proceedings done shall be in the manner prescribed by the company's Code of Discipline.

#### Recission

All other previously issued policies, procedures and guidelines contrary to or inconsistent with the above are hereby rescinded and superseded as prescribed in this policy.

\*\*\* The Senate Bill No. 2860, "an Act Providing for Protection, Security and Benefits of Whistleblowers", was also utilized as a guide in the preparation of this policy \*\*\*